AVOID IT

EMERGENCY CALL

091

MORE INFO

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BURGLARIES

1. MAKE SURE DOORS AND WINDOWS ARE LOCKED.
2. Do not leave valuables or money, and if there is no choice, keep them in a safe place. There are banks that take care of these objects during your vacation.
3. Make a detailed list of valuables, jewelry, audiovisual equipment, computers, etc., with their serial numbers or inscriptions, to hinder its further sale and facilitate their identification and return if they are recovered.
4. Install programmable switches for lights, radio or television, at different times, simulating people living at home.
5. Do not tell anybody that you are going on vacations.
6. Do not leave visible signs that your home is unoccupied. Do not fully lower the blinds.
7. To the extent possible, install a good security door, a lock, a wide angle peephole and an alarm.
8. Secure basement windows with bars.
9. Install good outside lighting.
10. If you see strangers loitering in the portal or in your street notify the police.
11. If you see the door of your home open or a broken window, do not enter, call the police immediately from your mobile phone, from a neighbor’s home or from a payphone. Do not touch anything inside to avoid destroying evidence.
12. If your keys are lost or have been stolen or you just moved to a house or flat, install new locks.
13. Do not disconnect the doorbell, electric current, etc., when you leave.
14. Have a trusted friend to collect your mail from the mailbox, make sure he/she knows where you stay and your phone number while you are away, and lend him/her a set of keys, it is always safer than using makeshift hideouts. Of course, never leave the keys in the mailbox, planters or under doormats. Those are the first places where thieves look.
15. Be careful. Do not discuss with strangers that you are leaving or show off your holiday plans, and of course, do not leave notes indicating when you will return.
16. Do not leave a phone message like “We’re on vacation, we will call you when we come back...”. Rather leave a message like “Right now we can’t answer, please leave a message and we will call you... “.
17. Be alert to any suspicious sound and unusual activities of cars or strangers who are around your home or neighborhood. If you notice anything unusual, call the police immediately.

IF YOU ARE INSIDE THE HOUSE

1. Do not let strangers in.
2. Chain locks can’t stop someone who is determined to get in. Keep the door closed until you can fully identify the person.
3. Always check the identity of people from service providers (such as water, electricity, telephone, gas, etc.), and do not accept services that you have not previously requested. If you have any doubt, call the company they are claiming to be from.
4. When you go out, PULLING THE DOOR IS NOT ENOUGH, locking the door will prevent easy access into the house.